



RULE 13 ANNUAL REPORT

State Form 51278 (R4 / 4-08)

INDIANA DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

For questions regarding this form, contact:

IDEM – Rule 13 Coordinator

100 North Senate Avenue, Rm 1255

MC 65-42

Indianapolis, IN 46204-2251

Phone: (317) 234-1601 or

(800) 451-6027, ext. 41601 (within Indiana)

Web Access:

<http://www.in.gov/idem> (Search for Stormwater)

NOTE:

- In order to comply with 327 IAC 15-13-18, annual reports must be submitted to the Indiana Department of Environmental Management. **Failure to submit this form will be considered noncompliance with your permit.**
- For the **first five** (5)-year permit term, this completed form must be submitted by 1 year from the SWQMP – Part C submittal date and, thereafter, 1 year from the previous report (i.e., in years two (2) through five (5) of permit coverage).
- In the **second and subsequent** five (5)-year permit terms, this completed form must be submitted in years two (2) and four (4) of permit coverage, by 1 and 3 years from the SWQMP – Part C resubmittal date.
- **Please type or print in ink.**
- Please answer all questions thoroughly and return the form by the due date.
- Return this form and any required addenda to the IDEM Rule 13 Coordinator at the address listed in the box on the upper-right.

REPORTING YEAR

(Check one)

- ☐ 2005
☐ 2006
☐ 2007
☐ 2008
☒ 2009
☒ 2010
☐ 2011
☐ 2012
☐ 2013

PART A: GENERAL INFORMATION – MS4 OPERATOR

1. Report Completed By: Mayor Douglas B. England, City of New Albany
(MS4 Operator — i.e., name of permit holder)

2. Permit Number: **INR 0 4 0 077**

3. Mailing Address
Street Address: City - County Building
311 W. First Street, 3rd Floor
New Albany, IN 47150

☒ City
☐ Town

Of: New Albany

Zip: 47150

County: Floyd

PART B: GENERAL INFORMATION – CONTACT PERSON

4. Contact Person Name (please print): Joseph Ham

5. Contact Person Title: Stormwater Coordinator

6. Phone Number: 812-945-1989

7. Facsimile Number (if applicable): _____

8. E-mail Address (if applicable): jham@cityofnewalbany.com

9. For the following items, please provide a summary of control measure activities related to Rule 13 performed during the previous year.

List any updated measurable goals from the SWQMP, compliance activities, BMPs installed or initiated, updated programmatic indicator data, and updated or developed regulatory mechanisms with effective dates.

a. Public Education and Outreach:

The City of New Albany Stormwater Board and Utility continues to educate the public. As part of the education and outreach efforts, the City contracted with the Floyd County Soil and Water Conservation District (SWCD) to assist with education efforts in the City. The City continues to work in partnership with the Floyd County Solid Waste Management District (SWMD) to promote the use of the Household Hazardous Waste Facility. Likewise, the City continues to participate in the Southern Indiana Stormwater Advisory Committee (SWAC). These partnerships promote a consistent message from the stormwater communities in Southern Indiana.

The City of New Albany hired a Stormwater Coordinator Joe Ham, responsible for the Stormwater Department. As part of his responsibilities, the Stormwater Coordinator directs the operation, financial and regulatory and is responsible for meeting with the public regarding drainage and water quality concerns.

The City continues to distribute educational materials and update the New Albany Stormwater website (www.newalbanystormwater.com).

Since January 2, 2009, the City of New Albany has performed the following activities:

A stormwater newsletter was posted on the New Albany Stormwater website in December of 2009. In 2010 New Albany and Floyd County created a partnership to develop materials specific to New Albany and Floyd County. This partnership includes monthly articles for the Tribune and Banner Gazette with circulations of 5,339 and 16,632. The Banner Gazette circulates with Floyd, Washington and Harrison Counties. The Floyd County Soil and Water Conservation District also contributes to these articles. Themes can be tailored on a monthly basis to provide education and outreach to various segments of the community.

The City held fourteen (40) public City of New Albany Stormwater Board Meetings that were advertised both in the Tribune and on the New Albany Stormwater website. Sign-in sheets are kept documenting citizens and elected officials who come to speak at the meetings.

The Stormwater Board provided two (2) written summaries regarding the financial status of the Stormwater Utility and accomplishments to the City of New Albany Common Council.

The City has finalized a Stormwater Masterplan which identifies problem associated with flooding. However, the City of New Albany has taken the opportunity to include quality as part of any solution. Public meetings were held to educate and include input from residents. The Castlewood Subdivision is the first major project, one of the meetings was held on June 28, 2010.

This permit period, door hangers continue to be distributed by various departments through the City to residents of New Albany. The door hangers educate residents about stormwater quality and inform them of ways to get involved.

The Stormwater Board has taken advantage of the media to educate the public on stormwater issues in the community. Billboards have been placed on a main artery within the city limits.

The City of New Albany set up a website to make stormwater education information available to the public. In 2009, 25,038 hits and on track to exceed 27,000 hits in 2010. Education materials made available to residents via the website (www.newalbanystormwater.com) include:

- Gallery of Capital Improvement Projects
- Ways Citizens Can Improve Water Quality
- New Albany Ordinances
- Stormwater Board Meeting Dates and Information
- New Albany MS4 Mapping
- Household Hazardous Waste Information
- Stormwater Newsletters
- "Flood Insurance Facts" brochure

Stormwater bills sent to City of New Albany residential properties provided a reference to New Albany's stormwater website.

Kevin Feder with the Floyd County SWCD participated at the following events with participation and literature numbers indicated.

April 2, 2009 Home builders Association of Southern Indiana Show
Attendance 100 people

April 11, 2009- Falls of the Ohio Earth day Celebration

July 6-9, 2009- Floyd County 4-H Fair
21 Rain Barrel Instruction
8 Rain Garden Broachers
4 New Albany Flood Insurance Broachers
10 IDEM Waterway Permitting Handbooks

May 8, 2010 Falls of the Ohio Earth day Celebration

- Attendance 900 people
- 37 Kids demonstrated the Enviroscape to
- 3 IN Water Way Handbooks
- 17 Rain Barrel Instructions
- 22 Rain Garden
- 40 Clean Water Coloring Books - (OPCD)
- 15 Solution to Pollution Coloring Books
- 34 Non Toxic Cleaners
- 20 Homeowner Guide to Stormwater Pollution
- 15 WWYD - Groundwater Pollution - (OPCD)
- 20 Got Germs- Pet Waste (OPCD)
- 9 Stormwater - Clark County
- 50 Crayons- (OPCD)
- 68 Rain Barrel Kit - Register for Free Drawing

June 19, 2010 ORSANCO Ohio River Sweep- New Albany River Front Park
 June 4-19, 2010 Sign in front of Rice School Building
 590 River Sweep Broachers handed out in Schools
 A 30 yard dumpster was filled with 3.5 tons of trash collected at the sweep
 32 People attended the event

- July 6-8, 2010 Floyd County 4-H Fair
- 9 Rain Barrel Instructions
- 3 IDEM Waterway Permitting Handbooks
- 5 New Albany Flood Insurance Broachers
- 42 Crayons
- 49 Solution to Pollution Coloring Books
- 12 Homeowner Guide to Stormwater Pollutionat

Floyd County SWCD has been active in storm water education with our elementary schools. An Enviroscape was used to show how pollutants can be carried in our community's stormwater system.

New Albany Schools			
School	Grade	# of Students	# of Handouts
Grant Line Elem.	5th	30	32
S.Ellen Jones Elem.	5th	19	20
Mt. Tabor Elem.	4th	77	79
Green Valley Elem.	3rd		60 handouts only
Green Valley Elem.	4th	65	67
	Total Students		Total Handouts
	191		258

In addition, the Floyd County SWCD has a stormwater website that provides educational materials to City and County residents. In 2009 and 2010 website had over 32,000 hits annually.

The Floyd County Memorial Hospital promotes the disposal of unwanted prescription medicine. Residents can drop off unwanted prescription medicine the third Thursday of every month from 2:00 to 3:00pm.

Storm drain marking is being modified to use permanent markers installed by city employees citing safety concerns. Waste water treatment plant tours have not been implemented

.Initial assessment of stormwater knowledge used an online survey with response incentives however this was ineffective. The survey achieved less than 1% participation. This survey is still available on the stormwater website as an education tool. A formal survey was conducted by Horizon Inform and the results were delivered to the City of New Albany in August 2010. The survey results will be reviewed by the SWAC and New Albany. Collected data indicates only 30% have seen, read or heard about ways to reduce storm water pollution in the last year. Education and outreach programs will be assessed and modified as needed based on the data from the survey.

The City has stormwater brochure on our website in Spanish.

The City of New Albany developed a stormwater municipal operating plan manual for municipal facilities to assist with best management practices (BMPs). These handbooks were distributed to all operating departments, parks department, wastewater treatment plant, street department, and maintenance garage. Personnel have been trained on the operating manual with regular inspections being performed by department staff.

b. Public Involvement and Participation:

The City of New Albany continues to identify opportunities for public involvement and participation. The New Albany Stormwater Board holds public meetings and workshops. City representatives participate in community events and festivals and provide stormwater literature at these events.

The City continues to distribute educational materials and update the New Albany Stormwater website (www.newalbanystormwater.com).

Since January 2, 2009, the City of New Albany has performed the following activities:

The City held fourteen (40) public City of New Albany Stormwater Board Meetings that were advertised both in the Tribune and on the New Albany Stormwater website where the public had the opportunity to participate.. Sign-in sheets are kept documenting citizens and elected officials who come to speak at the meetings.

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This permit period, door hangers continue to be distributed by various departments through the City to residents of New Albany. The door hangers educate residents about stormwater quality and inform them of ways to get involved.

The City of New Albany set up a website to make stormwater education information available, as well as a method for the public to contact the City with regards to questions or concerns. In 2009, 25,038 hits and on track to exceed 27,000 hits in 2010.. Education materials made available to residents via the website (www.newalbanystormwater.com) include:

- Gallery of Capital Improvement Projects
- Ways Citizens Can Improve Water Quality
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- Stormwater Newsletters
- "Flood Insurance Facts" brochure

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Kevin Feder with the Floyd County SWCD participated at the following events with participation and literature numbers indicated.

March 27th - Xstream Clean - New Albany River Front Park
40+ participants

April 2, 2009 Home builders Association of Southern Indiana Show
Attendance 100 people

April 11, 2009- Falls of the Ohio Earth day Celebration

July 6-9, 2009- Floyd County 4-H Fair
21 Rain Barrel Instruction
8 Rain Garden Broachers
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10 IDEM Waterway Permitting Handbooks

May 8, 2010 Falls of the Ohio Earth day Celebration
Attendance 900 people

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New Albany Schools

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Green Valley Elem.	3rd		60 handouts only
Green Valley Elem.	4th	65	67
		Total Students	Total Handouts
		191	258

The City of New Albany had a city wide clean-up on April 24, 2010 with 8 30 yard dumpsters filled at 4 locations.

Storm drain marking is being modified to use permanent markers installed by city employees citing safety concerns. Waste water treatment plant tours have not been implemented

The City of New Albany developed a stormwater municipal operating plan manual for municipal facilities to assist with best management practices (BMPs). These handbooks were distributed to all operating departments, parks department, wastewater treatment plant, street department, and maintenance garage. Personnel have been trained on the operating manual with regular inspections being performed by department staff.

The City performed training with the fire department regarding municipal BMPs. In addition, the City performed a self-audit of the fire stations

c. Illicit Discharge Detection and Elimination:

The City of New Albany has identified a total of three (3) illicit discharges, all of which resulted in compliance and enforcement actions. The City continues to identify and eliminate illicit discharges.

The City of New Albany offers curbside collection of recyclables of aluminum, plastic, paper, glass. Total weight of recyclables were - 2008 1,453,000 pounds 2009 -1,526,000 pounds. 2010 numbers have not been totaled yet

The City of New Albany partners with the Floyd County Solid Waste Management District to collect household hazardous waste. The following numbers are the categories and volumes collected.

FCSWMD	HHW 2009:	Motor Oil:	1,649 Gallons
		Oil Based Paint:	1,210 Gallons
		Flammables:	170 Gallons
		Pesticides:	110 Gallons
		Pharmaceuticals:	85 Pounds
		Electronics:	4,128 Pounds
		Acids & Unknown Liquids:	220 Gallons
		Mercury related:	
		Fluorescent tubes:	4,120 ft
		CLF lamps:	166
		HID lamps:	8
		Circular fluorescent lamps:	8
	HHW 1/1 - 8/31 2010	Motor Oil:	1,550 Gallons
		Paint:	2,800 Gallons
		Flammables:	55 Gallons
		Pesticides:	160 Gallons
		Aerosols:	160 Gallons
		Oil Filters:	55 Gallons
		Acids & Unknown Liquids:	85 Gallons
		Car Batteries:	17
		Lead Acid Batteries:	27
		Capacitors:	8

The City of New Albany completed stormwater infrastructure mapping in 2008. 1,736,068 feet (328.8) miles of MS4 conveyances representing 100% of the stormwater system have been mapped by the City of New Albany in compliance with Rule 13 (327 IAC 15-13). The number of outfalls mapped for the City of New Albany was originally 353, however modifications to the program during mapping and a review of these has reduced that number to 252. In addition, the City mapped catchbasins, dry detention basins, inlets, manholes, wet detention outlets and wet detention ponds. The process of dry weather screening for illicit discharge of these 252 outfalls has commenced and will be complete by end of this permit term.

The City of New Albany continues to provide training sessions to employees, focusing on topics such as Illicit Discharge Detection and Elimination, Construction Site Inspection, and Good Housekeeping and Pollution Prevention. Ninety seven employees to date in 2010 have been trained.

d. Construction Site Storm Water Run-off Control:

The Qualified Professional Training Manual was developed with the shared input of all who participated in the SWAC. This manual was a collaborative effort between Oak Park Conservancy District, Floyd County, Town of Clarksville, City of Jeffersonville, City of Madison, City of New Albany, and Town of Sellersburg. The Manual includes information about the permitting process, the basics of

stormwater hydrology, and BMP installation and maintenance procedures. This document is an important element in the Qualified Professional program. This program requires contractors and developers, disturbing more than one (1) acre, to perform self-evaluations of construction sites. This self-monitoring program will complement the construction site inspection efforts of the stormwater coordinator and the SWCD.

Qualified Professional training sessions were provided in August 2009, November 2009, March 2010 and August 2010. A total of 77 individuals were trained at these and 7 people on line have taken the course. The classes were comprised of local construction/development community and municipal employees. Participants in the training sessions were provided with copies of the Qualified Professional Training Manual and the Stormwater Best Management Practices Design Manual. Those receiving a passing grade on the test will be certified, participants will be able to obtain a license to practice as a stormwater BMP and stormwater pollution prevention plan inspector from southern Indiana communities requiring a license.

The City of New Albany reports monthly to IDEM on all construction permits. This report includes active job sites, permits (issued or terminated) and any enforcement actions taken place at a particular site. Under Rule 13, ten (8) sites were permitted, fourteen (10) sites were inspected, two (2) stop work orders were given, and zero (0) permits were suspended. Through a memorandum of agreement with the City of New Albany, the Floyd County Soil and Water Conservation District reviewed fourteen (9) construction plans for the City of New Albany. In addition, the City of New Albany Stormwater Coordinator does random inspections of sites.

The Stormwater Best Management Practices Design Manual is available on the City's stormwater website. This manual is a resource for the development, selection and inspection of construction and post-construction BMPs.

e. Post-construction Storm Water Management in New Development and Redevelopment:

Installation of permanent post-construction BMPs began in 2006 as implementation through the Post-Construction Runoff Control Ordinance. During 2009/2010, three (3) new structural BMPs were installed and six (14) existing BMPs were inspected at MS4 sites. Inspections are performed on a regular basis and will continue to be reported upon in future permit years.

Through the SWAC efforts, the City has adopted a Stormwater Best Management Practices Design Manual to assist with the development, selection, and inspection of construction and post-construction BMPs. This Manual is made available on the Floyd County SWCD's website.

As previously mentioned, the City of New Albany, through efforts with the Southern Indiana SWAC, has finalized the Qualified Professional program. This program requires training and licensure for inspectors on active construction sites. Though this program is primarily intended for active construction site management, the program will provide insight and training for many post-construction BMPs.

The City of New Albany began a two-year stormwater masterplanning initiative in November 2008. It was completed and adopted by City Council in July 2010. The masterplanning effort assesses drainage infrastructure and locations for regional BMPs to address water quality and quantity. The first major project identified in this plan is in the Castlewood area. A regional wetland detention basin is being installed. It will serve for quantity control but also as a educational tool for local schools.

f. Pollution Prevention and Good Housekeeping for Municipal Operations:

The Stormwater Municipal Operations Plan (SMOP) has been developed for the City of New Albany, Indiana, pursuant to the requirements of the National Pollutant Discharge Elimination System (NPDES) Program as outlined in 327 IAC 15-13-17. The SMOP describes the measures needed to protect the water quality of the municipal separate storm sewer system (MS4) at municipal facilities such as highway garages, salt storage buildings, and parks departments.

The SMOP describes the facility and its operations, develops an inventory of potential pollutant sources, identifies controls and best management practices (BMPs) for reducing the discharge of pollutants in stormwater runoff, and outlines measures for scheduling, implementing, documenting and reviewing this plan. The controls and BMPs described here may refer to the practices outlined in the City of New Albany Environmental Awareness Handbook. All City Operational Facilities have Stormwater Municipal Operating Plans. Relocation and consolidation of departments to an existing INDOT facility is underway for several municipal operations.

The City of New Albany performed training in 2009/2010 at the Street Department, Maintenance Garage, New Albany Floyd County Fire Department, Wastewater Treatment Plant, and New Albany Floyd County Parks Department. In addition, the City developed an Environmental Awareness Handbook for City Facilities. Facilities have the handbook in its entirety; relevant sections are included in the Stormwater Municipal Operations Plans for each facility. The purpose of this handbook is to provide a useful guide for municipal BMPs.

The City of New Albany owns one (1) refueling outlet, a diesel fueling station for fire trucks, located at the New Albany Fire Station Number Two at 3037 Grant Line Road. BMPs present at the site include an emergency shut off valve for the storage tank, a monitoring system to monitor leaks for the underground storage tank, a grass swale and an oil and water sediment drain guard insert.

The City of New Albany completed preliminary audits for nine (9) municipal facilities to assess containment procedures for accidental releases. Two of these audits took place during prior permit years. The New Albany Wastewater Treatment Plant and New Albany Fire Department have Standard Operating Procedures in place. The Maintenance Garage and Parks Maintenance facilities have drum pallet containment. A secondary containment system for an above ground fueling tank at the Parks Maintenance facility will be constructed in the Fall 2010/ Spring 2011.

Spot herbicide treatments for nuisance vegetation (e.g., poison ivy) are applied in locations where human contact is likely in the twenty-one (21) municipal parks and facilities that are located on 673 acres throughout its corporate boundaries.

There are currently no canine parks within the City of New Albany.

Infrastructure mapping is complete. The City of New Albany completed the Stormwater Masterplan in 2010 and was adopted by the City Council in July. As part of this process, the City will assess and document post-construction BMPs with respect to quantity related projects.

The City of New Albany maintains 1,736,068 feet of conveyance system (328 miles) The City has 14.6 square miles of land of which 9,468 acres is impervious area

In 2009/2010, 19,077 feet of the City's stormwater drainage system (drains, culverts, and ditches) were maintained and cleaned. Approximately 1,217 cubic yards of debris was collected from catch basins and streams.

Approximately 50,000 linear feet of vegetated swales along the roadside were maintained through mowing.

Leaf and woody debris collection is offered as a service to the residents of the City New Albany. For the period of 2009 through June 2010, the City collected approximately 2,552 tons of leaf and woody debris.

No stormwater outfalls were remediated from scouring conditions during 2009/2010.

There is one (1) covered de-icing salt storage area at the New Albany Maintenance Garage. This facility holds approximately 500 tons of salt. The City continues to use salt for roads. Salt used for 2009 was 149 tons and in 2010 1085 tons.

Two (2) street sweepers operated throughout the City of New Albany's corporate boundaries. The City of New Albany's Ordinances define the hours and temperatures for the street sweepers to operate. In 2009/2010 the street sweepers in the City of New Albany operated 2,697 hours and collected approximately 2,706 cubic yards of material.

g. Other controls:
None to report.

10. List all receiving water(s) and corresponding outfall(s) not submitted in the original NOI letter (form):

None to add to original list submitted 10/31/08.

11. Provide any data regarding the following programmatic indicators, since the previous annual report (Attach separate sheets as necessary, and indicate, as appropriate, the rationale behind not using a listed indicator):

- i. Number or percentage of citizens that have an awareness of storm water quality issues
See Narrative in Part C Item 9.
- ii. Number and description of meetings, training sessions, and events conducted to involve citizens
See Narrative in Part C Item 9.
- iii. Number or percentage of citizens that participate in storm water quality improvement projects
See Narrative in Part C Item 9.
- iv. Number and location of storm drains marked or cast
See Narrative in Part C Item 9.
- v. Estimated linear feet or percentage of MS4 conveyances mapped
See Narrative in Part C Item 9.
- vi. Number and location of MS4 area outfalls mapped
See Narrative in Part C Item 9.
- vii. Number and location of MS4 area outfalls screened for illicit discharges
See Narrative in Part C Item 9.
- viii. Number and location of illicit discharges detected
See Narrative in Part C Item 9.
- ix. Number and location of illicit discharges eliminated
See Narrative in Part C Item 9.
- x. Number of, and amount of material collected from, HHW collections
See Narrative in Part C Item 9.
- xi. Number and location of citizen drop-off centers for automotive fluids
See Narrative in Part C Item 9.
- xii. Number or percentage of citizens that participate in HHW collections
See Narrative in Part C Item 9.
- xiii. Number of construction sites permitted for storm water quality
See Narrative in Part C Item 9.
- xiv. Number of construction sites inspected
See Narrative in Part C Item 9.
- xv. Number and type of enforcement actions taken against construction site operators
See Narrative in Part C Item 9.
- xvi. Number of public informational requests received related to construction sites
See Narrative in Part C Item 9.
- xvii. Number, type, and location of structural BMPs installed
See Narrative in Part C Item 9.
- xviii. Number, type, and location of structural BMPs inspected
See Narrative in Part C Item 9.
- xix. Number, type, and location of structural BMPs maintained, or improved
See Narrative in Part C Item 9.
- xx. Type and location of nonstructural BMPs utilized
See Narrative in Part C Item 9.
- xxi. Estimated acreage or square footage of open space preserved and mapped
See Narrative in Part C Item 9.
- xxii. Estimated acreage or square footage of mapped pervious and impervious surfaces
See Narrative in Part C Item 9.
- xxiii. Number and location of retail gasoline outlets or municipal, state, federal, or institutional refueling areas with installed BMPs
See Narrative in Part C Item 9.

- xxiv. Number and location of entity facilities that have containment for accidental releases
See Narrative in Part C Item 9.
- xxv. Estimated acreage or square footage and location where pesticides, herbicides and fertilizers are applied by the entity
See Narrative in Part C Item 9.
- xxvi. Estimated linear feet or percentage and location of unvegetated swales and ditches that have an adequately sized vegetated filter strip
See Narrative in Part C Item 9.
- xxvii. Estimated linear feet or percentage and location of MS4s cleaned or repaired
See Narrative in Part C Item 9.
- xxviii. Estimated linear feet or percentage and location of roadside shoulders and ditches stabilized
See Narrative in Part C Item 9.
- xxix. Number and location of storm water outfall areas remediated from scouring conditions
See Narrative in Part C Item 9.
- xxx. Number and location of de-icing salt and sand storage areas covered or otherwise improved to minimize storm water exposure
See Narrative in Part C Item 9.
- xxxi. Estimated amount, in tons, of salt and sand used for snow and ice control
See Narrative in Part C Item 9.
- xxxii. Estimated amount of material collected from catch basin, trash rack, or other structural BMP cleaning
See Narrative in Part C Item 9.
- xxxiii. Estimated amount of material collected from street sweeping
See Narrative in Part C Item 9.
- xxxiv. Number or percentage and location of canine parks sited at least 150 feet away from a surface water body
See Narrative in Part C Item 9.
- xxxv. Other
See Narrative in Part C Item 9

Updated Part B and Part C were submitted 10/31/08

PART D: MISCELLANEOUS INFORMATION

12. On-Going Water Quality Characterization Activities
 - a. Monitoring Data (submit summary of appropriate results):
 - b. Other:
Part B update provided 10/31/08 and became effective 90 days without review. Details of on-going water quality characterization activities were included.
13. Discuss any problems encountered during this period (include any BMP changes in response to problems encountered).
Storm drain marking is being modified to use permanent markers installed by city employees citing safety concerns. Waste water treatment plant tours have not been implemented
14. Identify any new funding source(s) for implementing this permit.
Funding – stormwater user fee of \$3.17 per home or 2,500 sq. ft commercial was approved 2006 and increased to \$4.17 in July 2009.

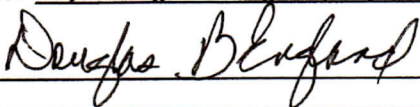
In the original renewal funding maintenance contract services was \$507,000. An outside contractor was performing maintenance on the MS4 stormwater system in 2008 until January 1, 2009 when this function was assumed by City personnel. All other expenditures are forecast the same with the following changes: Other: annual salaries \$729,000, capital improvements \$400,000, legal services \$40,000.
15. Identify any non-routine (i.e. do not include routine maintenance or cleaning) budgetary transactions related to your permit. List all storm water improvement projects started during this reporting period.
2009 - 7 PROJECTS TOTALING \$163,749
2010 - 15 PROJECTS TOTALING \$151,262
16. Provide a summary of complaints received and the follow-up actions taken in reference to storm water quality issues.
THE NEW ALBANY STORMWATER UTILITY MAINTAINS A LIST OF MAINTENANCE REQUESTS, MAJOR AND MINOR CAPITAL IMPROVEMENT LOGS, AND POTENTIAL ILLICIT DISCHARGES. MANY OF THESE ISSUES ARE IDENTIFIED BY CITIZENS EITHER THROUGH PHONE CALLS TO THE STORMWATER HOTLINE OR THROUGH THE NEW ALBANY STORMWATER WEBSITE. EACH COMPLAINT IS ASSIGNED A JOB NUMBER AND A WORK ORDER IS GENERATED. THE FIELD SUPERVISOR INVESTIGATES THE COMPLAINTS AND TAKES APPROPRIATE ACTIONS TO REMEDY THE COMPLAINT. THE REMEDY IS DOCUMENTED ON THE WORK ORDER AND FILED. COMPLAINTS FOR 2009 WERE 544 AND 2010 WERE 179 AS OF 9/13/10.
17. Implementation status:
 - a. Are the six minimum control measures being implemented within the compliance schedule and SWQMP timetables?
☒ Yes ☐ No*
* If no, explain:
 - b. Do you foresee any problems which may affect full implementation of all the measures?
☐ Yes ☒ No*
* If yes, explain:
 - c. Are the six minimum control measures meeting percent reduction goals specified in the SWQMP?
☒ Yes ☐ No*
* If no, explain:

PART E: CERTIFICATION AND SIGNATURE

The individual completing this report, listed in "PART A: GENERAL INFORMATION – MS4 OPERATOR" must sign the following certification statement:

"By signing this Rule 13 annual report, I hereby certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations."

Type or Print Name: Mayor Douglas B. England, City of New Albany

Signature: 

10/11/2010
(mm/dd/year)